

Congratulations from Vitals on being recognized as a Patients' Choice physician.

Dear Dr. Christopher Henderson:

The **Patients' Choice** award is bestowed upon physicians based on your patients' appreciation and praise for the quality of care and service you provide.

Every month, more than 200,000 patients across the U.S. provide online feedback about their doctor experiences. They rate various components of the care they receive, such as bedside manner, doctor-patient face time, follow-up care, ease of appointment setting and courtesy of office staff. They also share their overall opinions.

Over the course of 2013, hundreds of thousands of patient reviews were written and shared. While physicians generally receive positive feedback from their patients, only physicians like you - with near perfect scores - have been voted by their patients for this honor.

In fact, of the nation's 870,000 active physicians, only 5 percent were accorded this honor by their patients in 2013.

You are, indeed, the **Patients' Choice**: A physician who is not only highly regarded, but also recommended, by their patients.

Your distinction as a 2013 **Patients' Choice** physician will be prominently displayed in your profile on a broad collection of websites, including Patients' Choice, Vitals, Google, a variety of managed care sites and top health insurance sites. More than 500,000 people view these websites on a daily basis.

Congratulations on this outstanding distinction.

Sincerely,

A handwritten signature in dark ink, appearing to be "John" or similar, written over a faint dotted line.

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