

Passage from Patient Testimonial Letter

SOS Rehabilitation
Physical Therapy Dept.
334 Main Street
Dickson City, PA 18519
ATTENTION: Stephanie Bewick

February 25, 2015

Dear Stephanie:

Tomorrow is the last day of my Physical Therapy and I have mixed emotions. I am very happy to be back to myself, but very sad to not be seeing these people a few times a week...

...Bob Shoemaker fit me with my Brace and was wonderful, polite and sincere to deal with. He had it done for me in a couple days. I know it can take a while to get one of those. I really appreciated his efficiency getting it made for me. Any problems, which were very few, he took care of immediately. Immediately after fitting my leg, they sent me across the hall to the Rehabilitation Dept. My first thoughts were how very efficient they all were. I have been in a few other Rehabs over the years, none as efficient as this group. As I have, found out by coming here, this group really cared that I be the best that could be. They are all friendly, kind, compassionate and make you glad you are going there. They made this experience fun, a lot of hard work, but they made it enjoyable.

I have to let you know how pleased I am. In the beginning I was put with Leanne Smyuleski twice a week and with Joe Smyuleski once a week. Right from the beginning they really wanted me to get better and be the best that I could be. Believe me, they did just that. I am amazed the progress I have made. I really didn't ever think I would be this good again. There were times I didn't think I could do what they asked of me but they would give me words of encouragement and a gentle nudge, and I did all they asked of me.

As I started doing better, they put me in twice a week with Leanne. I just love her. I have two boys (men) of my own, but she is all that I would have ever wanted in a Daughter of my own. Leanne and Joe are very SPECIAL people and made my job to get better fun and not so bad. I even did the exercises I could at home which I think helped too. Mark and all the other Therapists are very nice and encouraging as well.

Also Kristy and Sara are very special as well. Always willing to work with me if I had to change appointments. Very friendly and nice.

I know a lot of people do a lot of complaining, but I always think when people do a great job, and make their patients feel good about coming there it deserves recognition as well.

I love it there, will come back to visit my new friends.

You can be so PROUD of the group you employee there. Everyone there is a pleasure to know and deal with. I know if Leanne couldn't, for any reason make it in one day, any of them would have helped me.

Thank you for managing such a great place and having such great people for us Patients to deal with. If I ever need Therapy again, I would only come there.

I have made some very great Friends there and I appreciate it so very much. Thank You.

It is so GREAT having all the necessary places under one roof and not having to run all over town too.

So Thank You again with all

Sincerity:

A handwritten signature in cursive script that reads "Eileen M. Morris".

Eileen M. Morris