

Stephanie Bewick
Practice Administrator
Scranton Orthopaedic Specialists P.C.
334 Main Street
Dickson City, PA 18519

Dear Ms. Bewick:

Thank you for the opportunity to share my thoughts on my treatment by Dr. Michael Tracy. A little bit of background is needed.

I have been an early-onset Parkinson's Disease since 1995. During much of that time the muscles in my upper arms have been stiff, forcing unnatural movement. Eventually the cartilage in both shoulders wore away causing bone-on-bone contact.

My left shoulder went first. My primary-care physician contacted Dr. Tracy, but he was not accepting the health insurance I used. I went to the Rothman Institute in King of Prussia where it was immediately determined that a shoulder replacement was needed. The surgery was performed in August 2010.

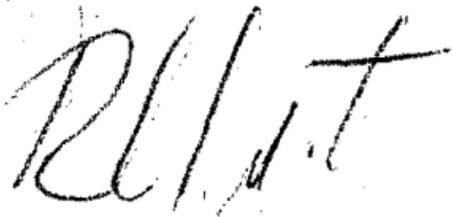
Less than a year later, my right shoulder began giving me trouble. By 2012, I had lost most of the movement in the shoulder and the pain was unbearable. For my family, travel to the Philadelphia area became problematic. We learned Dr. Tracy was now accepting my brand of medical insurance. An Internet check showed he had trained at Rothman under the doctor who operated on my left shoulder.

The surgery was scheduled for May 2012. It went smoothly. There was very little post-surgical pain. Equally phenomenal was how quickly I regained full movement in the right shoulder. It was only a matter of weeks.

It would be remiss of me not to mention the excellent support staff at Dr. Tracy's office. All of them — from intake clerks, to x-ray technicians, to the nurses — were knowledgeable, helpful and friendly.

The surgical skill of Dr. Tracy is equal to what can be found in Philadelphia. I have, and will continue to encourage shoulder patients to seek him out for treatment.

Sincerely yours,

A handwritten signature in cursive script, appearing to read 'R. I. Mates', written in dark ink.

Richard I. Mates