

ANN MARIE MICHLOWSKI

July 14, 2015

Stephanie Bewick, Office Manager
SOS Rehabilitation
334 Main Street
Dickson City, Pa 18519

Dear Ms. Bewick,

I have been a patient at your center since Jan, 2015 when I got out of my car only to slip on the icy driveway and sustain a really bad break of my right wrist. I then went to your emergency center where I was x-rayed and referred to Dr. Michael Tracy. I declined surgery and my hand was cast. Unfortunately my one small finger was under the one next to it. After 5 weeks of pain the cast was taken off and I was sent downstairs to get fitted for a splint. I wore that for at least weeks. Dr. Tracy suggested I have physical therapy and mentioned the center in your place but not being able to drive at the time I opted for one closer to home. I went there for 14 sessions and each time I came out in terrible pain and my condition was not any better. At your office Dr. Tracy took x-rays of my hand and found out I had arthritis, Dr Tracy discharged me and referred me to Dr. Rich who suggested using your therapist for my fingers and hand. Enter Christel Garrett into the picture. She is by far the heroine of my story. She has so much dedication and so much patience. She made me want to try to get better using so much of the great items you have available. Doing my home exercises that she set for me also helped. Seeing her work, I realized it was not only with me she did so much but with everyone she worked with, she tried to help us all. Not so in the other place, out of one hour, you got their help for 15 minutes as they worked on 3-4 clients at the same time. Your therapy sessions are wonderful, they saved my hand, I wish I could just stay there and keep doing them. I will recommend Cristel as a therapist to everyone who needs one.

Very truly yours,
Ann Marie Michlowski

Cc: Dr. Tracy
Dr. Rich
Cristel Garrett