

Dear Scranton Orthopaedic Specialists,

This letter is in reference to my experience with your office staff and doctors during my care. I had called another Ortho center in the area and could not get an appointment for almost six weeks.

After my pain got so bad I looked around and found your office. I was calling in to report pain in my hip area. After getting me in quickly for an appointment and taking X rays, a quick determination was made of the next steps.

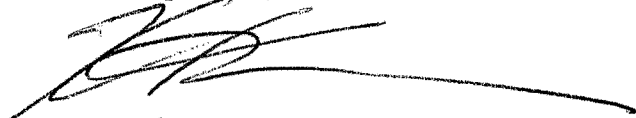
After my diagnosis Dr. Schmaltz took a lot of time with me to explain every aspect of my condition to help me make an informed decision. He did not rush or push me into any medications or surgery. He let me make up my own mind.

When the pain started getting too bad to stand I made the decision for surgery. I was impressed at the program Dr. Schmaltz has in place to help alleviate discomfort and to assist in recovery.

He was there as well as his staff to answer every question and to help reduce any anxiety. I would recommend Dr. Schmaltz to anyone and everyone who needs his type of care.

Thank you very much Scranton Orthopaedic and Dr. Schmaltz!

Respectfully,

A handwritten signature in black ink, appearing to read 'Kyle Kemmerer', with a long horizontal flourish extending to the right.

Kyle Kemmerer